

Quality Policy Statement



The PMCM Divisions of KEO International Consultants is fully committed to operating an effective Quality Management System that complies with the requirements of ISO 9001.

Senior Management provides the leadership, encouragement and resources necessary to manage the Division's systems efficiently in order to:

1. Deliver high quality consultancy services that meet all applicable requirements.
2. Serve KEO's customers and meet their needs and expectations.
3. Ensure all services are delivered in a timely fashion within budget.

KEO undertakes periodic management reviews in order to:

- Monitor and review its policies and procedures to ensure the continuing suitability of the Quality Management System and to continually improve its effectiveness.
- Establish, review, and update its Quality Objectives.
- Take actions to address organisation risk and opportunities.
- Identify and address corrective and preventive actions proactively.

All employees of the Division are responsible for the quality of their work and KEO will provide support as necessary to all managers, supervisors and employees to ensure compliance with its quality standards.

KEO will ensure that its staff employed in the Division understand and adhere to its quality policy through continual training and awareness programs.

For KEO International Consultants

A handwritten signature in blue ink, appearing to read 'Donna Sultan', is written over a light blue horizontal line.

Donna Sultan

President and Chief Executive Officer

Date : 27th January 2021

Revision : No. 2.2

Remarks: Management team reviewed and confirmed its suitability on 7th March 2023